
Business Analyst / Implementation

Montreal, Qc

Overview

This company is a young and dynamic company that has worked hard to position itself as a well-established, global leader in its industry. The team is made of energetic and cool professionals, who are passionate, agile, intelligent and great team players. Taking great pride in their work environment, the offices were designed with the employees in mind. Creating a modern and casual atmosphere promoting creativity and collaboration.

Reporting to the Vice President Services, the primary role of the implementation team member is to carry out and lead the Hub's implementation projects, with his fellow designated teammate(s). From the design phase to the system go live, the implementation team member will guide customers through each step according to Company's established methodology and best practices to achieve project success. The implementation team member also has a key role in customer support and upgrades as well as functional product tests.

What You Will Do

- Manage projects according to the Company's methodology
- Analyze and propose recommendations regarding customer work processes
- Prepare and conduct work sessions and customer training
- Conduct software configuration
- Write documentation for customers (product and implementation)
- Solve software errors or other defect during and after the implementation

Skills & Qualifications

- College degree is required. Bachelor's degree is an asset
- Minimum of 2 years' experience as business analyst (an asset)
- Excellent knowledge of spoken and written English and French
- An interest in, and understanding of, project management techniques
- Agile with new technologies
- Strong communication/interpersonal skills
- Very good ability to communicate complex ideas in a simple and clear way
- Very good ability to manage time and priorities
- Very good ability to work under pressure and coordinate several activities

Why Join?

The organization. This company is a leader in the fields of logistics and supply chain.

The role. Dedicated to success and listening, this person knows the customer approach and can discern their needs.

The people. Lit, creative and very participative - a great team to support you in your success.

Your Next Steps

Email your resume in **word format** to ajulien@radarhh.com. Please quote **project #106772** in the subject line. radar promotes the highest standards of integrity and principles of quality, diversity, equity, and ethical practice. We thank all those who submit their résumés. Only those selected for further consideration will be contacted