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## IT Systems Analyst

### Information Technology – Montreal, QC

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#### Overview

The IT Systems Analyst works as a member of the IT/IS team to provide technical expertise in developing, implementing and maintaining a diverse range of cost-effective IT solutions. More specifically, the IT Systems Analyst will be responsible for improving the usage of the enterprise resource planning system in collaboration with the stakeholders, users and other finance related systems.

#### What You Will Do

- Implements system studies to assist organization to realize maximum benefit from investments in equipment, personnel, and business processes.
- Analyzes user requirements, procedures, and problems to automate processing or to improve existing computer system.
- Confers with personnel of organizational units involved to analyze current operational procedures, identify problems, and learn specific input and output requirements, such as forms of data input, how data is to be summarized, and formats for reports.
- Writes detailed description of user needs, program functions, and steps required to develop or modify computer program.
- Studies existing information processing systems to evaluate effectiveness and develops new systems to improve production or workflow as required.
- Plans and prepares technical reports, memoranda, and instructional manuals as documentation of program development.
- Prepares time and cost estimates for completing projects.
- Directs and coordinates work of others to develop, test, install, and modify programs.
- Trains and supports end users on new and existing ERP modules.
- Assists with implementing and enforcing IT policies and procedures.
- Some travel between the company offices required.
- Office environment, some repetitive motion required.

#### Skills & Qualifications

- Bachelor's degree in computer science and/or business administration and/or relative equivalent experience.
- 7 to 8 years of related experience in a similar role; experience with software implementation
- Strong ability to manage multiple processes and projects effectively.
- Proven communication and problem-solving skills.
- Knowledge of manufacturing processes an important asset.
- Knowledge of ERP Tier 1 and/or Tier 2 important; Infor Syteline required.
- Knowledge of Salesforce Cloud, an asset.
- Customer focus, informing, process management, functional or technical skills, managing and measuring work, priority settings.



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### Why Join?

**The Organization.** Dynamic, innovative and rapidly growing company.

**The Role.** The opportunity to prepare the company to capture growth while driving higher levels of efficiency and complexity management.

**The People.** Some of the very best from around the world to join our Client in living up to its Credo.

### Your Next Steps

Email your resume in **word format** to [jbross@radarhh.com](mailto:jbross@radarhh.com). Please quote **project #106697** in the subject line. radar promotes the highest standards of integrity and principles of quality, diversity, equity, and ethical practice. We thank all those who submit their résumés. Only those selected for further consideration will be contacted.

