
Implementation Analyst / Project Manager

Montreal, Qc

Overview

A dynamic and fast-growing company offering web-based software solutions in the logistics and supply chain sectors. This company has an impressive list of customers, including those in the manufacturing, grocery, retail, logistics and postal parcels sectors all over the world.

The primary role of the Implementation Analyst / Project Manager is to actively participate throughout the software implementation process. Its primary role is directly related to the implementation of the product at the customer, from the establishment of requirements and processes to the implementation of the software at the customer.

What You Will Do

- Plan, organize and evaluate the different activities of the project;
- Develop an implementation plan and schedule for each project;
- Coordinate all stages of a project;
- Bridge the gap between the team and the customer team;
- Ensure that the objectives of the project are achieved;
- Customer needs analysis;
- Analysis and recommendations regarding the client's work processes;
- Software configuration;
- Preparing and presenting the work sessions and customer training;
- Writing documentation for clients (product documentation and implementation);
- Writing documentation for internal use;
- Problem solving during implementation and follow-up;
- Analysis and tracking of client issues.

Skills & Qualifications

- College diploma a minimum, Bachelor an asset;
- Minimum 2 years of work experience as a business analyst (4 years an asset);
- Perfect French and English both spoken and written;
- Knowledge of project management (an asset);
- The employee must be willing to travel and have a valid passport;
- Very good ability to communicate complex ideas in a simple and clear manner;
- Very good ability to manage time and priorities;
- Very good ability to work under pressure, to prioritize and coordinate several activities;
- Demonstrate structure and organization;
- Sense of teamwork and sharing information;
- Autonomy and initiative;
- Very good ability to create and maintain interpersonal relationships.



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Why Join?

The organization. This company is a leader in the fields of logistics and supply chain.

The role. This player analyzes and coordinates all the steps of the implementation project.

The people. Creative and participative - a team that supports you.

Your Next Steps

Email your resume in **word format** to ctucci@radarhh.com. Please quote **project 106536** in the subject line. radar promotes the highest standards of integrity and principles of quality, diversity, equity, and ethical practice. We thank all those who submit their resumes. Only those selected for further consideration will be contacted.

