
General Manager

Montreal, QC

Overview

Reporting to the Vice-President of Operations of the business, the General Manager is responsible for all activity relating to the plant's operations. In a role that is both strategic and tactical, the General Manager efficiently manages the human, financial, and physical resources of the business unit by leading a team of managers overseeing unionized and non-unionized employees.

What You Will Do

- Lead the operations team to reach delivery, quality, and cost targets.
- Identify and implement tools and processes to ensure and improve productivity, quality, and costs.
- Demonstrate strong team leadership and rigorous action by applying the corporation's best practices and principles.
- Act as an ambassador of the workplace health and safety program within the plant and contribute to the development of a risk-free workplace.
- Lead the team and see to the development of its members.
- Oversee communication and labor relations with employees.
- Ensure that product quality fully meets customer and corporate standards, and interact with customers in the Canadian market.
- Take all available measures to adapt the plant for the manufacturing of new products.
- Ensure company programs, policies, and procedures related to production activity are applied.
- Develop and monitor the execution of capitalization and continuous improvement projects for the plant.
- Prepare and handle operations budgets.
- Provide management with all the necessary information to continuously improve operations.
- Draw and promote the active participation and involvement of employees in improving processes and methods.
- Organize and take an active role in work planning and organization of meetings.
- Build and maintain sound relations with other departments throughout the company.

Skills & Qualifications

Education and experience:

- Bachelor's degree in engineering, operations management or other relevant field.
- Master's degree in business administration (MBA), an asset.
- Minimum of 10 years of experience in a similar position in a unionized environment.

Knowledge and skills:

- Strong communication skills with demonstrated experience engaging and rallying teams.
- Rigor and engaging leadership skills.
- Drive, independence, agility and an exceptional business savvy.
- In-depth knowledge of lean manufacturing and continuous improvement tools with sound knowledge of ISO 9000 and 14000 standards.

- Healthy tolerance to stress and change management with demonstrated experience managing change across various teams.
- Strong customer focus.
- Demonstrated experience building and developing effective teams with managerial courage.
- Creative and organized with strong ethics and values
- Bilingualism (English/French). Excellent spoken French is a must.

Why Join?

The organization. An innovative and leading company that puts the value of the customer first by offering high quality, reliable and safe products that respects the environment in a selective market.

The role. Reporting to the President, an opportunity to actively participate in the results of the business and to have a direct impact on customer satisfaction.

The people. A team of highly qualified people are an integral part of the organization.

Your Next Steps

Email your resume in **word format** to gtremblay@radarhh.com. Please quote **Project #106504-1** in the subject line. radar promotes the highest standards of integrity and principles of quality, diversity, equity, and ethical practice. We thank all those who submit their résumés. Only those selected for further consideration will be contacted.